

**IMPORTANT NOTICE**  
**12 January 2021**

Dear Valued Customer,

**(Update) Revised Branch Banking Hours**

In light of the Movement Control Order announced by the Prime Minister of Malaysia on 11 January 2021, effective **13 January 2021, Wednesday**, our branch banking hours will be revised as below:

|                                                                           | <b>Banking Hours</b>                  |
|---------------------------------------------------------------------------|---------------------------------------|
| CIMB Branches and Preferred Centres <b>outside</b> Terengganu & Kelantan. | Monday to Friday, 9:15 am - 3:00 pm   |
| CIMB Branches and Preferred Centres <b>within</b> Terengganu & Kelantan.  | Sunday to Thursday, 9:15 am - 3:00 pm |

Note: Banking hours for branches located within shopping malls may vary, you may check the banking hours by visiting our branch locator at the webpage below or scan the QR code.

**To check our branch operating hours and whether it's open, please visit our branch locator at**  
<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>  
**or scan the QR Code:**



We encourage our customers to use our **CIMB Clicks or BizChannel@CIMB** for their banking needs.

Should you require any further assistance, please contact our CIMB Contact Centre:

|                        |                       |                      |                      |                      |                      |
|------------------------|-----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>For Individuals</b> | <b>+603 6204 7788</b> | <b>For Preferred</b> | <b>1 300 885 300</b> | <b>For Companies</b> | <b>1 300 888 828</b> |
|------------------------|-----------------------|----------------------|----------------------|----------------------|----------------------|

Thank you for your patience and understanding.

The Management  
CIMB Bank Berhad & CIMB Islamic Bank Berhad

**PENGUMUMAN PENTING**  
**12 Januari 2021**

Para Pelanggan Yang Dihargai,

**(Kemaskini) Pindaan Waktu Perbankan**

Sejajar dengan pengisytiharan Perintah Kawalan Pergerakan (PKP) seperti diumumkan oleh Perdana Menteri Malaysia pada 11 Januari 2021, berkuatkuasa dari hari **Rabu, 13hb Januari 2021**, waktu perbankan untuk Cawangan CIMB akan dipinda seperti berikut:

|                                                                                    | <b>Waktu Perbankan</b>                      |
|------------------------------------------------------------------------------------|---------------------------------------------|
| Cawangan CIMB dan Pusat Preferred <b>selain</b> dari negeri Terengganu & Kelantan. | Isnin hingga Jumaat 9:15 pagi - 3:00 petang |
| Cawangan CIMB dan Pusat Preferred <b>di negeri</b> Terengganu & Kelantan.          | Ahad hingga Khamis, 9:15 pagi - 3:00 petang |

Nota: Waktu Operasi di Cawangan CIMB yang terletak di Pusat membelibelah mungkin berbeza, anda boleh mengetahui waktu operasi dengan melayari laman sesawang "Branch Locator" atau mengimbas QR code yang disertakan dibawah:

Untuk informasi lokasi cawangan-cawangan kami sila kunjungi link atau **imbas kod QR** berikut:<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>

Kami menggalakkan pelanggan kami untuk menjalankan urusan perbankan secara atas talian menerusi **CIMB Clicks** atau **BizChannel@CIMB**.

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan kami:

|                       |                       |                        |                      |                       |                      |
|-----------------------|-----------------------|------------------------|----------------------|-----------------------|----------------------|
| <b>Untuk Individu</b> | <b>+603 6204 7788</b> | <b>Untuk Preferred</b> | <b>1 300 885 300</b> | <b>Untuk Syarikat</b> | <b>1 300 888 828</b> |
|-----------------------|-----------------------|------------------------|----------------------|-----------------------|----------------------|

Terima kasih ke atas perhatian anda.

Pihak Pengurusan  
CIMB Bank Berhad & CIMB Islamic Bank Berhad