

## IMPORTANT NOTICE 16 November 2020

Dear Valued Customer,

### **(Update) Revised Banking Hours during Conditional Movement Control Order (CMCO)**

Please be informed that effective immediately, banking hours for all CIMB Branches and Preferred Centres in the state of Sabah and W.P Labuan will be revised as below until further notice.

	Revised Timings
CIMB Branches and Preferred Centres in <b>Johor, Malacca, Negeri Sembilan, Selangor, Perak, Penang, Kedah, W.P. Kuala Lumpur, W.P. Putrajaya, Sabah, W.P. Labuan and District of Kuching.</b>	Monday to Friday, 9:15 am - 3:00 pm
CIMB Branches and Preferred Centres in <b>Terengganu.</b>	Sunday to Thursday, 9:15 am - 3:00 pm
CIMB Branches and Preferred Centres in Shopping Malls (Excluding Mid Valley Megamall, Suria KLCC, Queensbay Penang Branch and Mesra Mall Kemasik)	Monday to Sunday, 10:00 am – 3:00 pm
CIMB Mesra Mall Kemasik Branch	Saturday - Thursday, 10:00 am - 6:00 pm
CIMB Queensbay Penang Branch	Monday to Friday, 9:15 am – 3:00 pm
CIMB Mid Valley Megamall Branch	Monday – Thursday, 9:15 am - 4:30 pm Friday, 9:15 am - 4:00 pm
CIMB Suria KLCC Branch	Monday – Saturday, 9:30 am - 5:30 pm Sunday & Public Holidays, 9:30 am - 4:30 pm
Bureau De Change at the Branches (excluding Wisma Koponas BDC)	Monday to Friday, 9:15 am – 3:00 pm
CIMB Wisma Koponas BDC	Monday to Sunday, 9.15 am – 5:00 pm

Our self-service terminals will be operating as usual.

To check our branch operating hours and whether it's open, please visit the below webpage or scan the QR Code:  
<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>



We encourage our customers to use our **CIMB Clicks** or **BizChannel@CIMB** for their banking needs.

Should you require any further assistance, please contact our CIMB Contact Centre:.

<b>For Individuals</b>	<b>+603 6204 7788</b>	<b>For Preferred</b>	<b>1 300 885 300</b>	<b>For Companies</b>	<b>1 300 888 828</b>
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Thank you for your patience and understanding

The Management  
 CIMB Bank Berhad & CIMB Islamic Bank Berhad

**PENGUMUMAN PENTING  
16 November 2020**

Para Pelanggan Yang Dihargai,

**(Kemaskini) Pindaan Waktu Perbankan semasa Perintah Kawalan Pergerakan Bersyarat (PKPB)**

Berkuatkuasa serta merta, waktu perbankan untuk semua Cawangan dan Pusat Preferred di negeri Sabah dan W.P. Labuan adalah dipinda seperti pemberitahuan dibawah sehingga diberitahu kelak.

	<b>Waktu Operasi Terpinda</b>
Cawangan-Cawangan CIMB dan Pusat Preferred di <b>Johor, Malacca, Negeri Sembilan, Selangor, Perak, Penang, Kedah, W.P. Kuala Lumpur, W.P. Putrajaya, Sabah, W.P. Labuan dan Daerah Kuching.</b>	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan-Cawangan CIMB dan Pusat Preferred <b>di Terengganu</b>	Ahad ke Khamis, 9:15 pg – 3:00 ptg
Cawangan-Cawangan dan Pusat Preferred CIMB di Pusat Membeli-Belah (kecuali cawangan CIMB Megamall Mid-Valley, cawangan CIMB Suria KLCC, cawangan Queensbay Penang dan Mesra Mall Kemasik)	Isnin ke Ahad, 10:00 pg - 3:00 ptg
Cawangan CIMB Mesra Mall Kemasik	Sabtu ke Khamis, 10:00 pg - 6:00 ptg
Cawangan CIMB Queensbay Penang	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan CIMB Mid Valley Megamall	Isnin ke Khamis, 9:15 pg - 4:30 ptg Jumaat, 9:15 pg - 4:00 ptg
Cawangan CIMB Suria KLCC	Isnin ke Sabtu, 9:30 pg - 5:30 ptg Ahad & Cuti Umum, 9:30 pg - 4:30 ptg
<i>Bureau De Change</i> di Cawangan-Cawangan (kecuali CIMB BDC Wisma Koponas)	Isnin ke Jumaat, 9:15 pg - 3:00 ptg
CIMB BDC Wisma Koponas	Isnin ke Ahad, 9:15 pg - 5:00 ptg

Terminal Layan Diri kami akan beroperasi seperti biasa.

Untuk informasi lokasi cawangan-cawangan kami sila kunjungi link atau imbas kod QR berikut:

<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>



Kami menggalakkan pelanggan kami untuk menjalankan urusan perbankan secara atas talian menerusi **CIMB Clicks** atau **BizChannel@CIMB**.

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan kami:

<b>Untuk Individu</b>	<b>+603 6204 7788</b>	<b>Untuk Preferred</b>	<b>1 300 885 300</b>	<b>Untuk Syarikat</b>	<b>1 300 888 828</b>
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Terima kasih ke atas perhatian anda  
Pihak Pengurusan  
CIMB Bank Berhad & CIMB Islamic Bank Berhad