



CIMB Media Statement

Monday, 17 December 2018

for immediate release

KUALA LUMPUR: CIMB Bank Berhad (“CIMB” or “the Bank”) would like to address recent social media news on the alleged insecurity of its online banking portal, CIMBClicks. Please take note that our CIMBClicks system remains secure and all customers' transactions continue to be protected.

The bank would like to inform that it had, over the weekend, introduced a few additional measures to enhance the security of its CIMBClicks transactions. Apart from ensuring that the system is now able to accommodate passwords longer than eight (8) characters and up to 20 characters, we have also added the reCaptcha security measure on CIMBClicks to ensure the user is not a bot.

If you have any queries, please call +60 3 6204 7788.

About CIMB Group

CIMB Group is one of ASEAN's leading universal banking groups and is Malaysia's second largest financial services provider, by assets. It offers consumer banking, commercial banking, investment banking, Islamic banking and asset management products and services. Headquartered in Kuala Lumpur, the Group is present in all 10 ASEAN nations (Malaysia, Indonesia, Singapore, Thailand, Cambodia, Brunei, Vietnam, Myanmar, Laos and Philippines). Beyond ASEAN, the Group has market presence in China, Hong Kong, India, Sri Lanka, Korea, the US and UK.

CIMB Group has the most extensive retail branch network in ASEAN of around 800 branches as at 30 September 2018. CIMB Group's investment banking arm is also one of the largest Asia Pacific-based investment banks, offering amongst the most comprehensive research coverage around 600 stocks in the region.

CIMB Group operates its business through three main brand entities, CIMB Bank, CIMB Investment Bank and CIMB Islamic. CIMB Group is also the 92.5% shareholder of Bank CIMB Niaga in Indonesia, and 94.8% shareholder of CIMB Thai in Thailand.

CIMB Group is listed on Bursa Malaysia via CIMB Group Holdings Berhad. It had a market capitalisation of approximately RM56.3 billion as at 30 September 2018. The Group has around 36,000 employees located in 16 countries.

If you require more information, please contact (note that this contact is for media queries only):

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