

**IMPORTANT NOTICE DATED: 1/11/2020
NOTICE OF AMENDMENTS TO CIMB CLICKS TERMS AND CONDITIONS**

We wish to inform you that CIMB Clicks Terms and Conditions have been varied, amended and new clauses incorporated as set out in the below table and shall take effect and be binding with effect from 21/11/2020.

A tabulation of the revised clauses is as follows:

Clause No.	Existing Clause	Revised Clause
(ENG) Definitions	-	<p>“CIMB Apply”</p> <p>“CIMB Apply” means the CIMB Apply App mobile application which may be downloaded and accessed by you via iOS or Android mobile devices to enable digital account opening and onboarding and which are governed by the CIMB Apply Terms and Conditions of CIMB Bank.</p>
(ENG) 2.1A	-	<p>Where you open a current account or savings account via CIMB Apply, the account opening process and registration for CIMB Clicks is via CIMB Apply. During the account opening process via CIMB Apply, you will be requested to perform a fund transfer transaction and then to create your login credential for CIMB Clicks. You must nominate a CIMB Clicks User ID and an Internet Banking Password and provide your other personal particulars to register for CIMB Clicks via CIMB Apply. These steps only need to be carried out once in CIMB Apply. Thereafter, for the first time access to CIMB Clicks using your CIMB Clicks User ID and Internet Banking Password, you will be prompted to activate your new CIMB debit card that is delivered to you via post before you are allowed to operate your Account via CIMB Clicks.</p>
(ENG) 2.6	You agree and acknowledge that CIMB Bank has the right to invalidate your CIMB Clicks User ID and your Internet Banking Password where there is valid reason to do so without being <u>obliged</u> to provide any reason for such invalidation or to respond to any request for information from you.	You agree and acknowledge that CIMB Bank has the right to invalidate your CIMB Clicks User ID and your Internet Banking Password where there is valid reason to do so without being <u>obligated</u> to provide any reason for such invalidation or to respond to any request for information from you.
(ENG) 3.1	-	<p>iii) Where you have a CIMB debit card pending activation, you must use the current or savings account number, enter the "captcha" appearing on screen and TAC on SMS sent to you for validation purposes to retrieve your CIMB Clicks User ID and/or to reset and change your Internet Banking Password.</p>
(ENG) 3B	ii) Upon successful verification of your CIMB Clicks User ID and Internet Banking Password, you will be prompted to activate:- i) the CIMB Messenger Service (mandatory), ii) Biometric Authentication (only available for select supported mobile devices) (optional), (iii) Quick Balance (optional) and (iv) SecureTACTM (mandatory).	ii) Upon successful verification of your CIMB Clicks User ID and Internet Banking Password, you will be prompted to activate:- i) <u>your CIMB debit card (optional)</u> ii) the CIMB Messenger Service (mandatory), iii) Biometric Authentication (only available for select supported mobile devices) (optional), (iv) Quick Balance (optional) and (v) SecureTACTM (mandatory).

(BM) Definisi	-	<p>"CIMB Apply"</p> <p>"CIMB Apply" bermaksud aplikasi mudah alih Aplikasi CIMB Apply yang anda muat turun dan diakses melalui peranti mudah alih iOS atau Android untuk membolehkan pembukaan akaun digital dan pemaparan dan terikat oleh Terma-terma dan Syarat-syarat CIMB Bank.</p>
(BM) 2.1A	-	<p>Untuk pembukaan akaun semasa atau akaun simpanan melalui CIMB Apply, proses pembukaan akaun dan pendaftaran CIMB Clicks adalah melalui CIMB Apply. Ketika proses pembukaan akaun, anda perlu melakukan pemindahan dana ke akaun baru diikuti dengan pendaftaran CIMB Clicks melalui CIMB Apply. Anda juga perlu mencalonkan ID Pengguna CIMB Clicks dan Kata Laluan Perbankan Internet dan memberi maklumat peribadi anda untuk mendaftar CIMB Clicks melalui CIMB Apply. Langkah ini cuma perlu dilaksanakan sekali sahaja melalui CIMB Apply. Selepas itu, untuk kali pertama mengakses CIMB Clicks dengan menggunakan ID Pengguna CIMB Clicks dan Kata Laluan Perbankan Internet anda, anda akan diminta supaya mengaktifkan kad debit CIMB anda yang dihantar kepada anda melalui pos sebelum anda dibenarkan untuk menggunakan Akaun anda melalui CIMB Clicks.</p>
(BM) 3.1 iii)	-	<p>iii) Jika anda mempunyai Kad Debit CIMB yang belum diaktifkan, anda hendaklah menggunakan nombor akaun semasa atau simpanan, masukkan 'captcha' yang muncul di skrin dan TAC yang dihantar melalui SMS kepada anda untuk tujuan pengesahan untuk mendapatkan semula ID Pengguna CIMB Clicks dan / atau menetapkan dan ubah Kata Laluan Perbankan Internet anda.</p>
(BM) 3B ii)	<p>ii) Selepas ID Pengguna CIMB Clicks dan Kata Laluan Perbankan Internet anda berjaya ditentusahkan, anda akan diminta supaya mengaktifkan: - i). Perkhidmatan CIMB Messenger (wajib), ii) Pengesahan Biometrik (hanya tersedia untuk peranti mudah alih tertentu yang disokong) (tidak wajib), (iii) Baki Pantas (tidak wajib), dan (iv) SecureTACTM (wajib).</p>	<p>ii) Selepas ID Pengguna CIMB Clicks dan Kata Laluan Perbankan Internet anda berjaya ditentusahkan, anda akan diminta supaya mengaktifkan: - i). <u>Kad Debit CIMB</u> (pilihan), ii). Perkhidmatan CIMB Messenger (wajib), iii) Pengesahan Biometrik (hanya tersedia untuk peranti mudah alih tertentu yang disokong) (tidak wajib), (iv) Baki Pantas (tidak wajib), dan (v) SecureTACTM (wajib).</p>



CIMB Bank Berhad (13491-P)

The revised CIMB Clicks Terms and Conditions can be found on our website at:
CIMB Clicks Revised T&C: English | Bahasa Malaysia

For further clarification, you may contact our Consumer Contact Centre at **+603 6204 7788**.

The Management
CIMB Bank Berhad