

IMPORTANT NOTICE
9 November 2020

Dear Valued Customer,

(Update) Revised Banking Hours during Conditional Movement Control Order (CMCO)

Effective 10th November 2020, banking hours for our CIMB Branches and Preferred Centres within the States and Federal Territories under CMCO will be revised as below until further notice.

	Revised Timings
CIMB Branches and Preferred Centres in Johor, Malacca, Negri Sembilan, Selangor, Perak, Penang, Kedah, Terengganu, W.P. Kuala Lumpur, Putrajaya and Kuching District.	Monday to Friday, 9:15 am - 3:00 pm
CIMB Branches and Preferred Centres in Sabah and W.P. Labuan	Monday to Friday, 9:15 am – 1:00 pm
CIMB Branches and Preferred Centres in Shopping Malls (Excluding Mid Valley Megamall , Suria KLCC, Queensbay Penang Branch and Mesra Mall Kemasik)	Monday to Sunday, 10:00 am – 3:00 pm
CIMB Mesra Mall Kemasik Branch	Saturday - Thursday , 10:00 am - 6:00 pm
CIMB Queensbay Penang Branch	Monday to Friday, 9:15 am – 3:00 pm
CIMB Mid Valley Megamall Branch	Monday – Thursday, 9:15 am - 4:30 pm Friday, 9:15 am - 4:00 pm
CIMB Suria KLCC Branch	Monday – Saturday, 9:30 am - 5:30 pm Sunday & Public Holidays, 9:30 am - 4:30 pm
Bureau De Change at the Branches	Monday to Friday, 9:15 am – 3:00 pm

Our self-service terminals will be operating as usual.

To check our branch operating hours and whether it's open, please visit the below webpage or scan the QR Code:

<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>



We encourage our customers to use our **CIMB Clicks or BizChannel@CIMB** for their banking needs.

Should you require any further assistance, please contact our CIMB Contact Centre.:

For Individuals	+603 6204 7788	For Preferred	1 300 885 300	For Companies	1 300 888 828
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Thank you for your patience and understanding

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

PENGUMUMAN PENTING
9 November 2020

Para Pelanggan Yang Dihargai,

(Kemaskini) Pindaan Waktu Perbankan semasa Perintah Kawalan Pergerakan Bersyarat (PKPB)

Berkuatkuasa dari 10hb November 2020, waktu perbankan untuk Cawangan dan Pusat Preferred CIMB bagi negeri negeri dan wilayah persekutuan dalam kawasan PKPB adalah dipinda seperti pemberitahuan dibawah sehingga diberitahu kelak.

	Waktu Operasi Terpinda
Cawangan-Cawangan CIMB dan <i>Preferred Centres</i> di Johor, Malacca, Negri Sembilan, Selangor, Perak, Penang, Kedah, Terengganu, W.P. Kuala Lumpur, Putrajaya and Daerah Kuching.	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan- Cawangan CIMB dan <i>Preferred Centres</i> di Sabah dan W.P. Labuan.	Isnin ke Jumaat, 9:15 pg – 1:00 ptg
Cawangan-Cawangan dan Pusat Preferred CIMB di Pusat Membeli-Belah (kecuali cawangan CIMB Megamall Mid-Valley, cawangan CIMB Suria KLCC, cawangan Queensbay Penang dan Mesra Mall Kemasik)	Isnin ke Ahad, 10:00 pg - 3:00 ptg
Cawangan CIMB Mesra Mall Kemasik	Sabtu ke Khamis , 10:00 pg - 6:00 ptg
Cawangan CIMB Queensbay Penang	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan CIMB Mid Valley Megamall	Isnin ke Khamis, 9:15 pg - 4:30 ptg Jumaat, 9:15 pg - 4:00 ptg
Cawangan CIMB Suria KLCC	Isnin ke Sabtu, 9:30 pg - 5:30 ptg Ahad & Cuti Umum, 9:30 pg - 4:30 ptg
<i>Bureau De Change</i> di Cawangan-Cawangan	Isnin ke Jumaat, 9:15 pg - 3:00 ptg

Terminal Layan Diri kami akan beroperasi seperti biasa.

Untuk informasi lokasi cawangan-cawangan kami sila kunjungi link atau imbas kod QR berikut:

<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>

Kami menggalakkan pelanggan kami untuk menjalankan urusan perbankan secara atas talian menerusi **CIMB Clicks** atau **BizChannel @CIMB**.

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan kami:

Untuk Individu	+603 6204 7788	Untuk Preferred	1 300 885 300	Untuk Syarikat	1 300 888 828
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Terima kasih ke atas perhatian anda.

Pihak Pengurusan
CIMB Bank Berhad & CIMB Islamic Bank Berhad