

IMPORTANT NOTICE
10 November 2020

Dear Valued Customer,

(Update) Revised Banking Hours during Conditional Movement Control Order (CMCO)

Please be informed that banking hours for our CIMB Ranau Branch will be revised as below until further notice.

Banking hours for Branches and Preferred Centres located in states and federal territories under CMCO will remain until further notice.

	Revised Timings
CIMB Branches and Preferred Centres in Johor, Malacca, Negeri Sembilan, Selangor, Perak, Penang, Kedah, W.P. Kuala Lumpur, Putrajaya, District of Kuching and Ranau.	Monday to Friday, 9:15 am - 3:00 pm
CIMB Branches and Preferred Centres in Terengganu.	Sunday to Thursday, 9:15 am - 3:00 pm
CIMB Branches and Preferred Centres in Sabah (excluding Ranau District) and W.P. Labuan	Monday to Friday, 9:15 am – 1:00 pm
CIMB Branches and Preferred Centres in Shopping Malls (Excluding Mid Valley Megamall, Suria KLCC, Queensbay Penang Branch and Mesra Mall Kemasik)	Monday to Sunday, 10:00 am – 3:00 pm
CIMB Mesra Mall Kemasik Branch	Saturday - Thursday, 10:00 am - 6:00 pm
CIMB Queensbay Penang Branch	Monday to Friday, 9:15 am – 3:00 pm
CIMB Mid Valley Megamall Branch	Monday – Thursday, 9:15 am - 4:30 pm Friday, 9:15 am - 4:00 pm
CIMB Suria KLCC Branch	Monday – Saturday, 9:30 am - 5:30 pm Sunday & Public Holidays, 9:30 am - 4:30 pm
Bureau De Change at the Branches (excluding Wisma Koponas BDC)	Monday to Friday, 9:15 am – 3:00 pm
CIMB Wisma Koponas BDC	Monday to Sunday, 9.15 am – 5:00 pm

Our self-service terminals will be operating as usual.

To check our branch operating hours and whether it's open, please visit the below webpage or scan the QR Code:

<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>



We encourage our customers to use our **CIMB Clicks** or **BizChannel@CIMB** for their banking needs.

Should you require any further assistance, please contact our CIMB Contact Centre:.

For Individuals	+603 6204 7788	For Preferred	1 300 885 300	For Companies	1 300 888 828
------------------------	-----------------------	----------------------	----------------------	----------------------	----------------------

Thank you for your patience and understanding

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

**PENGUMUMAN PENTING
10 November 2020**

Para Pelanggan Yang Dihargai,

(Kemaskini) Pindaan Waktu Perbankan semasa Perintah Kawalan Pergerakan Bersyarat (PKPB)

Diberitahu bahawa waktu perbankan di Mukim Ranau, Sabah adalah dipinda seperti pemberitahuan dibawah sehingga diberitahu kelak.

Waktu Perbankan bagi Cawangan dan Pusat Preferred di negeri - negeri dan wilayah persekutuan semasa PKPB adalah seperti berikut sehingga diberitahu kelak.

	Waktu Operasi Terpinda
Cawangan-Cawangan CIMB dan Pusat Preferred di Johor, Malacca, Negeri Sembilan, Selangor, Perak, Penang, Kedah, W.P. Kuala Lumpur, Putrajaya and Daerah Kuching dan Ranau.	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan-Cawangan CIMB dan Pusat Preferred di Terengganu	Ahad ke Khamis, 9:15 pg – 3:00 ptg
Cawangan- Cawangan CIMB dan Pusat Preferred di Sabah (kecuali Daerah Ranau) dan W.P. Labuan.	Isnin ke Jumaat, 9:15 pg – 1:00 ptg
Cawangan-Cawangan dan Pusat Preferred CIMB di Pusat Membeli-Belah (kecuali cawangan CIMB Megamall Mid-Valley, cawangan CIMB Suria KLCC, cawangan Queensbay Penang dan Mesra Mall Kemasik)	Isnin ke Ahad, 10:00 pg - 3:00 ptg
Cawangan CIMB Mesra Mall Kemasik	Sabtu ke Khamis, 10:00 pg - 6:00 ptg
Cawangan CIMB Queensbay Penang	Isnin ke Jumaat, 9:15 pg – 3:00 ptg
Cawangan CIMB Mid Valley Megamall	Isnin ke Khamis, 9:15 pg - 4:30 ptg Jumaat, 9:15 pg - 4:00 ptg
Cawangan CIMB Suria KLCC	Isnin ke Sabtu, 9:30 pg - 5:30 ptg Ahad & Cuti Umum, 9:30 pg - 4:30 ptg
<i>Bureau De Change</i> di Cawangan-Cawangan (kecuali CIMB BDC Wisma Koponas)	Isnin ke Jumaat, 9:15 pg - 3:00 ptg
CIMB BDC Wisma Koponas	Isnin ke Ahad, 9:15 pg - 5:00 ptg

Terminal Layan Diri kami akan beroperasi seperti biasa.

Untuk informasi lokasi cawangan-cawangan kami sila kunjungi link atau imbas kod QR berikut:

<https://www.cimb.com.my/en/personal/help-support/branch-locator.html>



Kami menggalakkan pelanggan kami untuk menjalankan urusan perbankan secara atas talian menerusi **CIMB Clicks** atau **BizChannel@CIMB**.

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan kami:

Untuk Individu	+603 6204 7788	Untuk Preferred	1 300 885 300	Untuk Syarikat	1 300 888 828
-----------------------	-----------------------	------------------------	----------------------	-----------------------	----------------------

Terima kasih ke atas perhatian anda
 Pihak Pengurusan
 CIMB Bank Berhad & CIMB Islamic Bank Berhad