



Promotion Period

The “Razer Merchant Services (Southeast Asia’s Leading Merchant Services Provider) Tmall Double 12 Sale 手淘网银免手续费/手淘 Online Banking 免手续费 Promotion” Promotion organized by MOLPay Sdn. Bhd. (948015-X) a subsidiary of Razer Inc. will run on 12th December 2019 (Thursday) from 1000hrs to 2359hrs Malaysia time (MYT) via Taobao/Taobao Lite Mobile App using Malaysia Online Banking.

Eligibility

1. In order to be eligible for the offer, participants must have the following:
 - a) a valid Taobao Mobile App or Taobao Lite Mobile App account; and
 - b) a valid bank account with one of the following banks opened in Malaysia with online banking set up.
 - CIMB Bank- CIMB Clicks
2. The following transactions are NOT eligible to enjoy the 1.5 % Service Fee waiver :
 - a) Purchases that are paid via other payment methods (such as credit card, etc.); and
 - b) Any disputed, unauthorized or fraudulent purchase transactions.
3. The availability of the above channels are subjected to PayNet FPX and the banks’ own system operability during the operation.

Promotion Mechanics

1. Participant must be a registered member of Taobao Mobile App or Taobao Lite Mobile App. Only participants who are able to view the promotion mark when they log into the Taobao Mobile App or Taobao Lite Mobile App are eligible for this promotion.
2. During the promotion period, all successful transactions made at Taobao/Taobao Lite Mobile App with payment made using the Malaysia online banking payment channel will enjoy the waiver of the usual 1.5% Service Fee.
3. The Malaysia Online Banking channel is connected to the following banks and their internet banking availability are as follows:
 - CIMB Bank - CIMB Clicks
4. The availability of the above channels are subjected to Paynet FPX and the banks’ own system operability.



General terms and conditions

1. The promotion period is 12th December 2019 (Thursday) from 1000hrs to 2359hrs Malaysia Time (MYT).
2. During this promotion period, the first 50,000 transactions made on Taobao/Taobao Lite Mobile App with payment made using the Malaysia online banking payment channel will have the regular Service Fee of 1.5% waived off. Users will enjoy the automatic waiver of the service charge during checkout via Malaysia Online Banking channel during the promotion period.
3. In order to enjoy this offer, you must have:
 - a) a valid Taobao or Taobao Lite Mobile App; and
 - b) a valid bank account with one of the following banks opened in Malaysia with online banking set up.
 - CIMB Bank- CIMB Clicks
4. Razer Merchant Services's decision on all matters related to the Promotion will be final and binding.
5. Sellers on Taobao/Taobao Lite Mobile App and the parcel forwarders are responsible for selling and after sales services. Neither of Taobao / Taobao Lite Mobile App nor Razer Merchant Services is involved in the sales process and will not assume any responsibility for any product quality issues relating to products purchased by you on the Taobao/Taobao Lite Mobile App.
6. The promotion may be terminated prematurely in the event that this promotion is ceased or suspended by the relevant authorities or due to network attack or system fault. Taobao/Taobao Lite Mobile App (collectively, the "Promoters") will not be liable for any indemnification or compensation.
7. You hereby agree to be bound by these terms and conditions by participating in this promotion. The promoters reserve the right to amend the terms and conditions and the amended and restated terms and conditions will be published on the official campaign website. Your continued participation in this promotion after the publication of the amended restated terms and conditions. The Promoters reserve the right in their sole and absolute discretion to cancel, modify or suspend this promotion in whole or in part, without liability to you. The Promoters reserves the right to disqualify you in its sole discretion. These terms and conditions shall expire at the end of the promotion period.
8. The Promoters are not responsible for any late, lost, delayed, incomplete, illegible, misdirected or undeliverable entries, responses, or other correspondence, whether by e-mail or otherwise.
9. The Promoters assume no responsibility for any loss or damage or expenses arising in the connections with the offers, however arising, including without limitation, from any



late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a participant's eligibility, as long as the incidences are not directly caused by the Promoters

10. Disclaimer. TO THE MAXIMUM EXTEND PERMITTED BY LAW, THE PROMOTERS SHALL NOT, IN ANY EVENT BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF USE, DATA, BUSINESS OR PROFITS) ARISING OUT OF OR IN CONNECTION WITH CLAIM BASED UPON CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, AND WHETHER OR NOT THE PROMOTIONS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.