

IMPORTANT NOTICE
9 October 2020

Dear Valued Customers,

Service Interruption at CIMB Tawau Branch

Our branch is temporarily closed from now until further notice. Our Self Service Terminal will operate as usual.

We would like to inform that one of our employees has tested positive for the Covid-19 virus. The diagnosis was made on 9th October and he is currently receiving treatment.

At our end, a thorough sanitisation and deep cleaning of the premise is carried out and all those in direct contact with the affected employee has also been placed under quarantine.

We urge our customers to opt for CIMB Clicks / BizChannel@CIMB for their banking needs during this period.

Alternatively, you can visit the nearest branch and/or self-service terminal listed below.

Location		
Branch	Operation Hours	
CIMB Lahad Datu Retail Branch MDLD 3269 Block 1, Lot 4 Fajar Centre, 91100 Lahad Datu, Sabah	Monday- Friday	9:15 am- 3:00 pm
Self Service Terminal		
Hospital Tawau Jalan Hospital, Tawau, Sabah ATM 3.4km	Monday- Sunday	6:00am- 12:00am

Should you require any further assistance, please contact our CIMB Contact Centre.

Individual	+603 6204 7788
Preferred	1 300 885 300
Company	1300 888 828

Stay safe and healthy!

The Management
CIMB Bank Berhad & CIMB Islamic Bank Berhad

**NOTIS PENTING
9 Oktober 2020**

Pelanggan yang dihargai,

Gangguan Perkhidmatan di Cawangan CIMB Tawau

Cawangan kami ditutup buat sementara waktu sehingga diberitahu kelak. Terminal layan diri akan beroperasi seperti biasa.

Harap maklum bahawa salah seorang daripada perkerja kami telah diuji positif untuk Covid-19. Diagnosis ini telah diterima pada 9hb Oktober 2020 dan dia sedang menerima rawatan.

Bagi pihak kami, kerja sanitasi dan pembersihan menyeluruh premis berkenaan akan dijalankan. Kesemua yang telah mempunyai hubungan langsung dengan perkerja tersebut juga diletakkan di bawah kawalan kuarantin.

Kami amat menggalakkan para pelanggan untuk menjalankan aktiviti perbankan secara talian menerusi CIMB Clicks atau BizChannel@CIMB.

Secara alternatif, sila kunjungi ke cawangan yang terdekat dan/atau terminal layan diri yang disenaraikan berikut:

Lokasi		Masa Operasi	
Cawangan CIMB Lahad Datu Cawangan Retail MDLD 3269 Block 1, Lot 4 Fajar Centre, 91100 Lahad Datu, Sabah		Isnin – Jumaat	9:15 pg- 3:00 ptg
Terminal Layan Diri			
Hospital Tawau Jalan Hospital, Tawau, Sabah ATM 3.4 KM		Isnin - Ahad	6:00 pg- 12:00 pg

Sekiranya anda memerlukan bantuan, sila hubungi Pusat Panggilan Pelanggan kami.

Individu	+603 6204 7788
Preferred	1 300 885 300
Syarikat	1300 888 828

Utamakan kesihatan dan keselamatan anda.

Sekian, terima kasih.

Pihak Pengurusan

CIMB Bank Berhad dan CIMB Islamic Bank Berhad