

**IMPORTANT NOTICE DATED: 14 MAY 2024  
NOTICE OF AMENDMENTS TO THE CIMB ONLINE BANKING  
AGREEMENT**

Dear Valued Customers,

Please be informed that the CIMB Online Banking Agreement will be amended and shall take effect and be binding on 04 June 2024. The revision/amended clauses are set out in the table below:

Existing Clause	Revised Clause
<p>Clauses related to "Goals &amp; Savings" under:</p> <ol style="list-style-type: none"> <li>1. Definition of "Goals &amp; Savings"</li> <li>2. Clause 7.1.17 - "Goals &amp; Savings" as a Banking Service</li> <li>3. Clause 18.3 - While CIMB Bank and CIMB Islamic Bank (the "Banks") will make reasonable efforts to ensure that the product information, pricing and rates on their respective websites and the Goals and Savings features in relation to the progress of the personal goals setup are accurate and current, there may be instances where inaccurate or incomplete information, pricing or rates is or are inadvertently displayed. If any such information, pricing or rate is incorrect or incomplete, the Banks may refuse, avoid, nullify and/or cancel any orders placed and or any transaction effected under the Account, the Banking Services and any other transactions effected as a consequence of such inaccurate or incomplete information. CIMB Bank and CIMB Islamic Bank assume no responsibility for any error or omission in the content of CIMB Online Banking, and expressly disclaim liability for any losses incurred due to such errors, inaccuracies, misstatements or omissions, except to the extent caused solely by CIMB Bank or CIMB Islamic Bank's gross negligence or wilful default.</li> </ol>	<p>Deleted "Goals &amp; Savings" from relevant clauses as this feature has been discontinued. The relevant clauses are:</p> <ol style="list-style-type: none"> <li>1. Definition</li> <li>2. Clause 7.1.17</li> <li>3. Clause 18.3 - While CIMB Bank and CIMB Islamic Bank (the "Banks") will make reasonable efforts to ensure that the product information, <b>and</b> pricing and rates on their respective websites <del>and the Goals and Savings features in relation to the progress of the personal goals setup</del> are accurate and current, there may be instances where inaccurate or incomplete information, pricing or rates is or are inadvertently displayed. If any such information, pricing or rate is incorrect or incomplete, the Banks may refuse, avoid, nullify and/or cancel any orders placed and or any transaction effected under the Account, the Banking Services and any other transactions effected as a consequence of such inaccurate or incomplete information. CIMB Bank and CIMB Islamic Bank assume no responsibility for any error or omission in the content of CIMB Online Banking, and expressly disclaim liability for any losses incurred due to such errors, inaccuracies, misstatements or omissions, except to the extent caused solely by CIMB Bank or CIMB Islamic Bank's gross negligence or wilful default.</li> </ol>
<p>7.2 You acknowledge and understand that certain Banking Services, function and/or Accounts may not be available or accessible on the CIMB Mobile Banking Application as the full range of Banking Services is only available via CIMB Clicks.</p>	<p>7.2 You acknowledge and understand that certain Banking Services, function and/or Accounts may not be available or accessible on the CIMB Mobile Banking Application <del>and/or as the full range of Banking Services is only available via</del> CIMB Clicks.</p>

The revised CIMB Online Banking Agreement can be assessed via the URL below:

[English](#) | [Bahasa Malaysia](#)

For further clarification, you may contact our Consumer Contact Centre at **+603 6204 7788**.

**The Management  
CIMB Bank Berhad**