

**IMPORTANT NOTICE DATED: 26 July 2024  
NOTICE OF AMENDMENTS TO THE CIMB ONLINE BANKING  
AGREEMENT**

Dear Valued Customers,

Please be informed that the CIMB Online Banking Agreement has been amended for first time setup and log on to CIMB Mobile Banking Application and shall take effect and be binding on 17 August 2024.

The revised/amended clause is set out in the table below:

Existing Clause	Revised Clause
<p>2A. Procedure for first time setup and subsequent log on to the CIMB Mobile Banking Application:</p> <p>i) After you have downloaded and installed the CIMB Mobile Banking Application, you will be required to key in your User ID and Online Banking Password.</p> <p>- For CIMB Clicks App, upon successful verification of your User ID and Online Banking Password, you will be prompted to deactivate your existing device if you have previously downloaded and installed the CIMB Mobile Banking Application on another mobile device and to activate -a) CIMB Messenger (mandatory), b) Biometric Authentication (only available for selected supported mobile devices) (optional), c) Quick Payment (optional) and d) SecureTAC™ (mandatory).</p> <p>- For CIMB OCTO App, upon successful verification of your User ID and Online Banking Password, you will be prompted to deactivate your existing device if you have previously downloaded and installed the CIMB Mobile Banking Application on another mobile device, set the device name and to activate: - a) Push Notification (optional), b) Biometric Authentication (only available for selected supported mobile devices) (optional), c) Quick Payment (optional), d) Passcode (optional) and e) SecureTAC™ (mandatory).</p> <p>ii) Next, you will be required to request a TAC on SMS, which will be sent to your mobile. To complete the setup successfully, you need to enter the TAC on SMS that you have requested.</p> <p>iii) Upon completion of the above steps, there will be a 12-hour cooling - off period before you are able to access the Banking Services in CIMB Mobile Banking Application.</p> <p>iv) After you have successfully set up the CIMB Mobile Banking Application, if you wish to perform selected Banking Services via CIMB Mobile Banking Application, you will be required to key in your Online Banking Password. You can also perform Quick Access or other selected Banking Services as may be determined by CIMB Bank from time to time without your Online Banking Password if Biometric Authentication in CIMB Mobile Banking Application and/or Passcode in CIMB OCTO App is activated.</p>	<p>2A. Procedure for first time setup and subsequent log on to the CIMB OCTO App:</p> <p>i) After you have downloaded and installed the CIMB OCTO App, you will be required to key in your User ID and Online Banking Password. Upon successful verification of your User ID and Online Banking Password, you will be prompted to deactivate your existing device if you have previously downloaded and installed the CIMB Mobile Banking Application on another mobile device, set the device name and to activate: - a) Push Notification (optional), b) Biometric Authentication (only available for selected supported mobile devices) (optional), c) Quick Payment (optional), d) Passcode (optional) and e) SecureTAC™ (mandatory).</p> <p>ii) Next, you will be required to request a TAC on SMS, which will be sent to your mobile. To complete the setup successfully, you need to enter the TAC on SMS that you have requested.</p> <p>iii) Upon completion of the above steps, there will be a 12-hour cooling - off period before you are able to access the Banking Services in CIMB OCTO App.</p> <p>iv) After you have successfully set up the CIMB OCTO App, if you wish to perform selected Banking Services via CIMB OCTO App, you will be required to key in your Online Banking Password. You can also perform Quick Access or other selected Banking Services as may be determined by CIMB Bank from time to time without your Online Banking Password if Biometric Authentication in CIMB Mobile Banking Application and/or Passcode in CIMB OCTO App is activated.</p>